



February 17, 2026

Chairman Roger Wicker
425 Russell Senate Office Building
Washington, DC 20510

Chairman Mike Rogers
2469 Rayburn House Office Building
Washington, DC 20515

Ranking Member Jack Reed
728 Hart Senate Office Building
Washington, DC 20510

Ranking Member Adam Smith
2264 Rayburn House Office Building
Washington, DC 20515

Chairman Wicker, Ranking Member Reed, Chairman Rogers and Ranking Member Smith,

We appreciate the Armed Services Committees' longstanding leadership in overseeing military quality-of-life programs and ensuring that Department of Defense reforms are both effective and operationally sound. On behalf of Movers For America (MFA), we respectfully submit these policy recommendations for your consideration as part of the Fiscal Year 2027 National Defense Authorization Act. Our recommendations focus on strengthening military household goods shipments under the Personal Property Activity and improving outcomes for service members and their families.

Movers For America represents a national coalition of moving and storage companies, move managers, household goods van lines and their agents, international transportation service providers, and small businesses with significant experience in supporting the Department's personal property mission. Our members work directly with military families during permanent change of station (PCS) moves and have firsthand insight into how policy decisions translate into real-world outcomes.

As the Committees consider the forthcoming NDAA, MFA respectfully encourages the inclusion of three priorities that directly affect program stability, cost transparency, capacity availability, and the overall service-member experience.

Creation of a Personal Property Activity Industry Working Group: Establishing a standing, quarterly forum for structured engagement between the Department and industry would promote proactive collaboration as authority and oversight are centralized under the Personal Property

Activity. Regular input from the full spectrum of industry stakeholders is essential to identifying operational risks early, stress-testing proposed policy changes, and avoiding unintended consequences that ultimately affect service members and their families. We recommend workgroup participation from leading industry organizations, including Movers for America.

Protecting Military Families from Fraudulent Movers: Strengthening safeguards for service members who elect Personally Procured Moves would help protect military families from fraudulent or unlicensed movers. Practical measures to ensure families are working with properly vetted household goods carriers can reduce the risk of financial harm, emotional stress, and disruptions that negatively affect readiness and quality of life.

While Movers For America believes legislative direction through the NDAA is an appropriate and effective mechanism to advance these reforms, we also recognize that it may be more appropriate to address some elements administratively. Accordingly, we would welcome the opportunity to work with the Committees, the Department of Defense, and the Personal Property Activity to advance these solutions through either legislative or implementation-focused pathways.

Our recommendations are based on real-world data and firsthand experience from military families and the companies that support them. Together, they strengthen oversight and help ensure the personal property system delivers the reliable, high-quality service our military families deserve.

Thank you for your continued leadership on Armed Services matters and for your attention to these issues. We would welcome the opportunity to brief Committee staff or provide additional information as you consider provisions for the upcoming NDAA.

Sincerely,

A handwritten signature in cursive script, reading "Katie McMichael". The signature is written in dark ink and is positioned above the printed name.

Katie McMichael

Executive Director

Movers for America