



February 17, 2026

Major General Lance Curtis
1 Soldier Way
Scott AFB, IL 62225

Dear Major General Curtis,

On behalf of Movers For America (MFA), I would like to thank you for your leadership on the Personal Property Task Force and for your continued commitment to strengthening the Defense Personal Property Activity in support of service members and their families.

Movers For America represents a broad coalition of moving and storage companies, move managers, international transportation service providers, and small businesses that collectively execute a substantial portion of the Department's household goods mission.

Our members are deeply invested in the success of the program and share the Department's goal of delivering a reliable, transparent, and family-centered moving experience. We appreciate the Task Force's focus on accountability, service quality, and long-term program stability during a period of significant transition for the personal property enterprise.

MFA is advocating for the inclusion of three industry priorities in the upcoming National Defense Authorization Act (NDAA). Each proposal addresses a policy gap to improve operational, financial, and readiness for the Department and the military families it serves.

Creation of a Personal Property Activity Industry Working Group: Establishing a standing, quarterly forum for structured engagement between the Department and industry would promote proactive collaboration, as authority and oversight are centralized under the Personal Property Activity. Regular input from the full spectrum of industry stakeholders is essential to identifying operational risks early, stress-testing proposed policy changes, and avoiding unintended consequences that ultimately affect service members and their families. We encourage a workgroup participation makeup of leading industry organizations, including Movers for America.

Protecting Military Families from Fraudulent Movers: Strengthening safeguards for service members who elect Personally Procured Moves would help protect military families from

fraudulent or unlicensed movers. Practical measures to ensure families are working with properly vetted household goods carriers can reduce the risk of financial harm, emotional stress, and disruptions that negatively affect readiness and quality of life.

In addition to our above asks, we encourage the PPA to reinstate a market-friendly fuel surcharge for military household goods providers. The fuel surcharge is a long-standing mechanism designed to protect the government, transportation providers, and the supply chain from fuel price volatility. In recent years, fuel prices have fluctuated greatly, and addressing the fuel surcharge is more timely than ever.

While Movers For America is actively pursuing legislative inclusion of these recommendations through the NDAA process, we would welcome and prefer the opportunity to work directly with you and your team to implement these solutions administratively where feasible. We believe these proposals are pragmatic, aligned with commercial best practices, and capable of implementation without adding unnecessary complexity or burden.

Our members stand ready to serve as a resource to the PPA and the Department as you continue this important work. We would value the opportunity to discuss these recommendations in greater detail, answer questions, and explore collaborative paths forward that strengthen the program while preserving capacity, fairness, and trust.

Thank you again for your leadership and engagement with industry. We look forward to the opportunity to continue working with you and your team in support of Service members and their families.

Sincerely,

A handwritten signature in cursive script that reads "Katie McMichael". The signature is written in dark ink and is positioned above the printed name.

Katie McMichael

Executive Director

Movers for America