



Virginia Movers & Warehouseman's Association; P.O. Box 206; Concord, Virginia 24538

March 1, 2025

Dear Members of the Virginia Congressional Delegation,

On behalf of the **Virginia Movers & Warehouseman's Association** and our 175 members, we respectfully urge you to help **pause implementation of the Global Household Goods Contract (GHC)** until the Government Accountability Office (GAO) has completed its report with findings and recommendations. Given the significant concerns raised about the program's impact on both military families and the nation's moving industry, a smooth and effective transition is essential before full implementation.

We greatly appreciate Senator Warner for [highlighting these concerns in his letter](#) to TRANSCOM Commander General Randall Reed, and we look forward to working with the entire delegation to ensure that military families receive the most efficient moving services possible.

For 73 years, the Virginia Movers Association has served as the state's leading moving industry organization. As you know, Virginia is home to 20 major military installations representing all branches of our nation's armed forces, and our members play a crucial role in providing our service members and their families seamless Permanent Change of Station (PCS) moves as they relocate to and from the state. The ability to depend on an efficient and accountable moving system is critical to military readiness and the well-being of our service members.

While the GHC was intended to improve military relocations, its implementation has encountered significant operational and financial challenges. Far too many military families have faced delays, difficulties tracking their shipments, and added stress during an already demanding process. Likewise, many of Virginia's moving and storage companies — which have provided reliable service to the military for decades — are experiencing substantial reductions in revenue and logistical hurdles that jeopardize their ability to continue serving military families effectively.

Under the previous Defense Personal Property Program (DP3) program, TRANSCOM has had the ability to evaluate rates and consider quality service scores when awarding jobs. However, under the GHC, companies are facing **a lack of transparency, increased liability, and new regulatory requirements that make continued participation increasingly difficult**. Additionally, the application of the **Service Contract Act for the first time** in the program's history adds further uncertainty and potential financial strain.



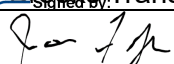

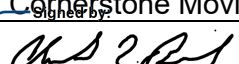
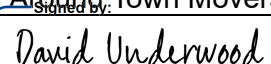
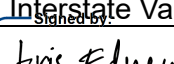
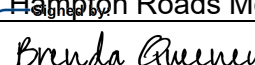
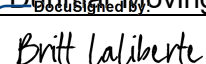

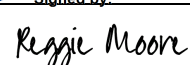
Most concerning, we are hearing widespread reports from service members who have encountered serious difficulties with their relocations under the GHC, including shipments that have been delayed, misplaced, or gone entirely unaccounted for. Given these challenges, we believe that continuing the GHC implementation before the GAO study is complete would be a disservice to our military families.

Last year, Congress directed the GAO to assess the program as part of the NDAA. However, the GHC moved forward before the study could be completed, preventing key stakeholders from fully understanding its potential consequences. **We urge you to take action to ensure that the**

GHC transition is handled in a way that protects both military families and the small businesses that serve them.

We welcome the opportunity to discuss this matter further and appreciate your consideration.

The signatures of the VMWA's Leadership Team:

President	Seaford Transfer, Yorktown, VA
Jeff Moore	
Vice-President	Pullen Moving Company, Woodbridge VA
Tom Matters	
Secretary	Brooks Transfer and Storage, Virginia Beach, VA
Jim Fitzhugh	
Treasurer	Dunmar Moving Systems, Richmond, VA
Dennis LaLibertie	
Region 1 Director	Cornerstone Moving and Storage LLC, Fredericksburg, VA
Chuck Bailey	
Region 1 Director	Alouin Town Movers, Sterling, VA
David Underwood	
Region 1 Director	My Guys Moving and Storage, Sterling, VA
Josh DeVaugh	
Region 1 Director	Interstate Van Lines, Inc., Springfield, VA
Kris Edney	
Region 2 Director	Hampton Roads Moving and Storage, Suffolk, VA
Brenda Queeney	
Region 2 Director	Dunmar Moving Systems, Richmond, VA
Britt LaLibertie	
Region 2 Director	Stewart Moving and Storage, Midlothian, VA
Jennifer Zeile	
Region 2 Director	Seaford Transfer, Yorktown, VA
Reggie Moore	

Region 3 Director	<small>Signed by:</small> Charlottesville Moving Solutions, Charlottesville, VA
Paul Breaud	<small>7EB71CFFB1CD4CC...</small> <i>Paul Breaud</i>
Region 3 Director	<small>DocuSigned by:</small> Moody Moving and Storage, Concord, VA
Susan Sherlin	<small>4745D732680E40C...</small> <i>Susan Sherlin</i>
At Large Director	<small>Signed by:</small> Hildrup Companies, Stafford, VA
Justin Moyer	<small>8059B827A9C0441...</small> <i>Justin Moyer</i>
At Large Director	Craig Van Lines, Gainesville, VA
Fred Craig	
At Large Director	Security Storage and Van Company of Norfolk, Norfolk, VA
Dona Overstreet	
At Large Director	<small>Signed by:</small> Stewart Moving and Storage, Midlothian, VA
Wes Stewart	<i>Wes M. Stewart</i>
Executive Director	<small>3C53CFEA2244410...</small> VMWA
Roger Moody	<small>Signed by:</small> <i>Roger Moody</i>
	<small>68C6522053BC4B0...</small>